

## **Quality Policy**

*GPS ENGINEERING Srl Management* aware of the strategic importance of Quality, has set the following macro-objectives at the base of its business:

- ⇒ developing products, which meet the specifications, the quality levels expected and awaited by the customer and maintaining a high-quality standard, by reducing to the minimum and managing at the best all the problems related to quality (non-conformities and returns);
- ⇒ offering the best commercial and technical support to the customer, both in pre-sale (study of product feasibility, design, etc.) and in after-sale with support for any need (repair, assistance, revamping, etc.);
- ⇒ offering a complete service to customers and helping to identify the wear of the gears and all the necessary support for the repair/replacement of the products where they are used, or at the *GPS ENGINEERING* production site;
- ⇒ promoting and verifying the training and the optimal use of human and technological resources of the Company and the involvement of all the staff employed in the Company;
- ⇒ seeking the continuous improvement of the management system through a constant attention to all the aspects which can influence the quality of the products.

The detailed objectives linked to this policy are analysed and redefined from year to year by the Management according to the evolution of the Company, of the sector and of the markets where the Company operates.

Legnano, 30<sup>th</sup> July 2020

GPS Engineering Srl Piero Prati (CEO)